



Contents

This report summarises PPCG activities, partnerships and outcomes achieved from July 2018 to June 2019.

Service effectiveness and responsiveness

Assisting more people in need through immediate supports, advocacy and referrals.

Building (individual and community) capacity

Focusing on welfare, financial counselling and education for better outcomes, connections and the future.

Strengthening the foundations of PPCG

Remaining responsible, effective and efficient.

Partnerships, innovation and research

Strengthening relationships to support service delivery and outcomes.

Acknowledgements

Port Phillip Community Group respectfully acknowledges the Yalukit Willam Clan of the Boon Wurrung. We pay our respects to their Elders past, present and emerging. We acknowledge and uphold their continuing relationship to this land.

We appreciate and welcome diversity in all its forms, including staff and community members, and believe this makes our teams, services and organisation stronger and more effective.

A **copy of this report** can be downloaded from ppcg.org.au, by calling (03) 8598 6600 or emailing info@ppcg.org.au

Download a copy of our strategic plan from our website or drop into one of our sites.

Port Phillip Community Group Limited

ABN 34 844 707 349

PPCG is registered with the Australian Charities and Not-for-profits Commission (ACNC) PPCG is endorsed as a Deductible Gift Recipient (DGR).

Front cover photo: courtesy of Australia Post.



Welcome

Port Phillip Community Group (PPCG) is a leading welfare, financial counselling and education services provider in the City of Port Phillip enabling more than 20,000 people to better connect to their community and to enhance their material and financial wellbeing.

With a heritage dating back to the early 1970s, we have grown to become a central support service with more than 75 staff and volunteers. We offer material supports, case work, counselling, referrals, education, advocacy and group activities from our four sites and through our outreach programs and services, as well as through partnerships with key providers across Port Phillip.

Purpose, Vision and Strategy

PPCG's purpose is to create a better today and pathways to a better future for our clients, service users and the community. By living our purpose, our decisions and actions help empower our service users to secure their future and place in the community with confidence.

Our vision is to be a fair and just society that values all people. We demonstrate our unique culture by being proactive and innovative and being there for our clients, service users and the community when they need us most.

Our Strategic Plan 2016 - 2019 aims to build a sustainable organisation across four strategic objectives: service effectiveness and responsiveness; individual and community capacity; partnerships, innovations and research; and strengthening our foundations. We are focused on the current, emerging and future trends of our service users and responsive to our funders' priorities, whilst developing our staff and volunteer capabilities, and organisation systems and processes.

Highlights

As we near the end of our Strategic Plan 2016 – 2019 we are pleased to report that we have met and in some areas exceeded our strategic objectives. For 2018 – 2019 key achievements have included:

- > Increased service contacts by 42% from the previous year;
- > Increased opening hours, new service models, and site improvements;
- > Stronger partnerships and the development of new partnerships;
- > Enhanced and expanded interventions through case work, financial counselling, education, and material supports.



PPCG Education Coordinator Pat Hamdorf and EO Karen Sait proudly display PPCG's Award.

We were thrilled to be a Finalist in the Victorian Training Awards: Community Training Provider of the Year 2019 as it confirms that our education courses and classes are positively impacting those most marginalised and with disabilities.

Leadership reports

Chairperson

It has been another successful and busy year for the Port Phillip Community Group (PPCG). I thank our staff and volunteers for their great work and for remaining committed to our purpose. The core of our work continues to assist people to get back on track and offer pathways to a better future.

In acknowledgement and support of our work we are immensely proud that the:

- > State Minister Gayle Tierney announced the finalists of the **Victorian Training Awards 2019** from our St Kilda site;
- > Federal Minister Paul Fletcher visited PPCG to gain insight into the **complexities of financial counselling** based on our achievements in this area;
- > Federal Minister Michael Danby contributed funds to much needed **minor capital works**;
- > Mayor, Councillors and staff of the City of Port Phillip, and our key funders, continued their **ongoing support and engagement** with us.

On behalf of the Board, I thank our EO Karen Sait for her strong and positive leadership in managing a complex organisation with increasing financial pressures, and for maintaining our focus on quality services and assistance to those most in need.

I acknowledge and thank my fellow Board Directors for their work, friendship and effective governance of PPCG. We remain united by our belief that all people are entitled to live their lives with dignity and control.

I commend to you our Annual Report 2019.

Michael McGann Chairperson

Executive Officer

The pressure on people with low incomes or in financial hardship has not eased in the past 12 months. **Our clients have complex needs underpinned by poverty and lack of education and supports. We increasingly support those from broader socio-demographic groups now also considered vulnerable due to family breakdown, housing affordability, and financial hardship.**

I am immensely proud of all staff that provide invaluable services and supports, typically in the face of crisis and complexity, and always with great respect and care for clients, service users and the community. In addition we could not provide the increased demand for our services without our committed volunteers.

Thank you to Uniting Employment Services and St Kilda Legal Service that are co-located with us, and to our funders and many partners who add skills, expertise and so much more to our work.

It is a privilege to work with our clients, service users and the community, to learn from them, and to share their journeys to more connected, dignified and happier lives.

Karen Sait Executive Officer



Announcement of Victorian Training Awards 2019 from PPCG: L-R Board Director Gina Fiske, Chair Michael McGann, EO Karen Sait, Minister Gayle Tierney, Board Director David Weinberger, Nina Taylor MP

Income

The financial information below is from our audited Annual Financial Report year ending 30 June 2019. PPCG is a Not-for-Profit Company for financial reporting purposes under the Australian Accounting Standards.

For 2018-19 our total grant and other funding was \$1,328,461.

We gratefully acknowledge the support from our funders and community partners, in particular our primary funder and partner the City of Port Phillip. Our other key funders and partners are:

- > Department of Education and Training, Victoria;
- > Department of Health and Human Services, Victoria;
- > Department of Social Services, Australia (through CISVic);
- > Good Shepherd Australia New Zealand;
- > HousingFirst, SouthPort Community Housing Group, and St Kilda Community Housing.

In addition we received one-off grants, project funds, donations and other assistance from philanthropic trusts, businesses and individuals. We extend our appreciation to each of these as they have enabled additional supports and services to be delivered to our clients and the community, and to meet the increasing demand for our services.

Treasurer's Report

During the past year we experienced financial challenges which resulted in a deficit of (\$131,601) against a **planned and budgeted deficit of (\$10,163)**. This was due to:

- > Significant and ongoing costs of unfunded salary and wage increases;
- > Termination payments to long term staff;
- > Enhanced model of service delivery at St Kilda to better meet service demand;
- > Funds for much needed minor capital works.

Despite the challenging financial environment during the past year **we have however managed to improve our cash position by \$75,648.**

In summary for the financial year ended 30 June 2019:

- > Total income was \$1,328,461 obtained from grants, donations, interest and fees
- > Total expenditure was \$1,460,062
- > This resulted in a net deficit of (\$131,601)

We as a board and management continue to closely monitor our finances and proactively explore ways to increase our revenue for the next and future years.

Bernard Joffe Treasurer



Income \$1,328,461
Expenses \$1,460,062
Deficit \$131,601

The full audited Financial Report for the year ended 30 June 2019 is available on our website: ppcg.org.au

Service effectiveness and responsiveness



Through engaging with and listening to, we learn about peoples' daily lives and their struggles, and how best to assist them through immediate supports, referrals and advocacy.

Every day we make a positive difference to the financial, physical and psychological well-being of individuals and families on low income, experiencing disadvantage or in financial hardship. In any one year we make thousands of referrals and answer a myriad of inquiries on a daily basis. We provide tons of fresh food, pantry items, meals, targeted support funds, travel passes, pharmacy assistance and healthcare items, rough sleeping kits, access to a telephone and winter woollies. We also provide case work, financial counselling, courses and classes, social meals, recreational and creative groups, and lodge tax returns.

Addressing Food Insecurity

With an increase in homelessness, and one in six Australians under increased financial pressure, many individuals and families in Port Phillip are struggling to access affordable food. Families with young children are among the dozens of households who use our food services daily.

Fresh food, bread and pantry items are carefully selected to provide nutritious and easy to prepare meals for families, those in rooming houses or who are homeless. **In any one year we provide over \$200,000 of food, essential items and vouchers.** This year we were pleased when Coles Balaclava approached us to support their 'food rescue operation'. Their contributions include fresh fruit, salads, sandwiches and dips for school lunch boxes or immediate snacks.

A service growing in demand is our **Wednesday Fresh Food**. In partnership with Secondbite we set up a 'market' in the foyer of the Uniting Church St Kilda to display an array of seasonal fruit and vegetables. The past year has seen 80+ people attend each Wednesday that are on government benefits or in hardship, compared to 30+ people in the past year.

Addressing the growing demand for food is only possible through the funds and support of the Department of Social Services (via CISVic), City of Port Phillip, Magistrate's Court, SecondBite, Oz Harvest, Foodbank, Temple Beth Israel, Coles Balaclava, and many other generous donations.



Sample of fresh food provided by PPCG

Information, Referral and Support (IR&S)

Our Information, Referral and Support services are provided from St Kilda, South Melbourne and Port Melbourne and continue to be the gateway to our extensive suite of services and programs. During the year we provided a record number of 46,944 occasions of service through IR&S alone. Over 30% of service users identified as homeless, 30% received Newstart Allowance, and 38% the Disability Support Pension. The complexity of need and issues of those accessing our IR&S is illustrated in the case study.



PPCG staff Tracy Ibrahim and client Guilbert

Hannah's Story

'Hannah'* is a 34 year old mother of three who became homeless after fleeing a violent and abusive relationship. This left her in financial hardship with debts incurred through the relationship, loss of her home and possessions through constant moving and no money for storage.

She was struggling to get her children into a new school and her youngest into childcare, due to language barriers and lost paperwork. They were anxious and distressed from experiencing family violence, housing insecurity and the loss of their networks.

Hannah found navigating employment, housing, welfare, education and health systems complex and daunting. Hannah was assisted by PPCG staff including:

- > Food, food vouchers and basic items such as toothbrushes and toothpaste;
- > Access to a phone to find lost documents and make appointments;
- > Referrals and advocacy re housing, health, schools, childcare and employment;
- > Financial counselling re her debts and future money management; and
- > 'Back to School' funds to buy books and shoes for her children for school.

With PPCG's case work and advocacy, and her own hard work, Hannah secured a rental home. Her children are now at school or in childcare, and she is employed. Hannah is building new friendships and connections. Most importantly she reports that she has regained her "dignity and control", and she is looking forward to her own and her children's future.

**not her real name*

Financial counselling

Financial counselling in partnership with Good Shepherd Australia New Zealand continues as a highly sought after service. This year we provided 3,785 responses to clients' inquiries, resulting in 80% of direct advocacy on their behalf with banks, energy providers and other creditors. We continued to work collaboratively with St Kilda Legal Service as many legal and financial issues are often intertwined.

People sought assistance for debts including credit cards, personal loans, utility bills, mobile phones, and mortgage and rental stress. Some sought help when interest only loans moved to principle and interest making these unaffordable, or when they became unemployed or ill. Others overcommitted through using "Afterpay" on online purchases, or accessing payday loans.

Often there was no or an inadequate assessment of a purchaser's ability to make future payments. Once a payment is missed the late fees and interest quickly spiral and create unmanageable debt and distress.



Federal Minister Paul Fletcher and Kate Ashmor visited as part of "a day in the life of a financial counsellor" designed to help federal politicians gain insight into the complexities of financial counsellors' work, and the many reasons people become trapped in financial hardship. PPCG was selected due to the complexities of our financial counselling work and the positive outcomes that we have achieved.

Photo L-R Chris, Mirella, Kate Ashmor, EO Karen Sait, Federal Minister Paul Fletcher, Sandy Milne Good Shepherd Australia New Zealand, Shona Haddon Financial Counsellor

Jane's story

'Jane'* is a 35 year old woman whose family helped her to engage with our financial counselling service regarding multiple debts totalling \$20,000. Jane has a history of mental illness and psychiatric disability requiring periodic in-patient treatment. She receives a Disability Support Pension and has relied on her family for financial assistance with debt in the past.

Jane's debts included seven phone contracts with two different providers, two credit cards with two different finance companies, and an entertainment account. PPCG's Financial Counsellor established that there had been no assessment of affordability or suitability prior to issuing contracts or credit cards; this compounded Jane's ability to manage repayments. Debt waivers were eventually obtained for all debts.

Whilst Jane's mental health challenges will be ongoing, her financial stability has greatly assisted with her current well-being. Jane was also provided with financial information and education, and linked into additional supports such as Centrelink's Bill Paying Service.

***Jane is not her real name**

Tax Help 2019

We continue to provide an annual Tax Help service in partnership with the Australian Tax Office and City of Port Phillip, for those on low income without the skills or confidence to complete a tax return. Average returns are \$200 - \$1,000.

We have two committed tax agents who volunteer annually - Bernard Joffe and Marcus Shaw. Bernard has volunteered with Tax Help for the past 15 years.

"The main aim of Tax help is to assist those who are a little intimidated about completing their own tax returns or who do not have the means to complete their tax returns by themselves."

Bernard, PPCG Tax Help volunteer

Extreme Heat Response

It is known that extreme heat causes health and harm related issues that are sometimes fatal. These issues tend to impact more isolated and vulnerable community members who often live in small or substandard spaces without adequate cooling or respite from the heat, and of course those most at risk are people sleeping rough.

During the extreme heat of the summer of 2018-2019 we partnered with the City of Port Phillip to mitigate these impacts. PPCG staff and volunteers packed 2,000+ Heatwave Packs and distributed these to those sleeping rough, rooming houses, and local agencies and through council sites.



PPCG volunteers Tony and Margaret making up Heatwave Packs

Building (individual and community) capacity

No Interest Loans Scheme (NILS)

PPCG assisted 22 people to obtain NILS loans worth over \$25,000. Loans are \$500 - \$1,500 for items such as refrigerators, laptops, car repairs and education. Repayments are \$20-\$50 per fortnight over 12-18 months. Several people have successfully repaid more than one loan and are living more comfortably.

"It is so wonderful that there is an organisation like PPCG that I can come to and get advice, support and help, especially when life's pressures are getting me down, and to get a loan for such an essential item as a washing machine when I am on a pension which is quite a limited budget."

NILS recipient Margaret

Kelly's Story

'Kelly'* was referred to NILS earlier this year by her community lawyer. She had been in an emotionally abusive relationship on and off for 5 years, eventually leaving her partner after he physically assaulted her and knocked out her front tooth.

Kelly was struggling on Newstart Allowance and hoped a NILS loan could pay for a partial denture to replace the lost tooth. Although she had applied for Victims of Crime compensation it was likely to take many months to come through and she was self-conscious about her appearance and concerned about the effect it would have when seeking employment. It was also a constant physical reminder of the violence she had endured.

In preparing Kelly's NILS application staff used the special provisions relating to family violence. Kelly was very happy when her application was approved and with her dental work now completed she feels she has taken an important first step towards regaining her confidence and slowly rebuilding her life.

**name has been changed*



Back to School Fund

\$8,470 was provided to assist families with school uniforms, books and school trips. We are grateful to Victorian International Container Terminal (VICT) that funds this much needed program through their Community Investment Fund.

"...thank you all so much for your donations and never ending support in helping a disadvantaged family like us..." **Rosario** - parent of Back to School recipient

Volunteers

PPCG volunteers are invaluable to our organisation and community.

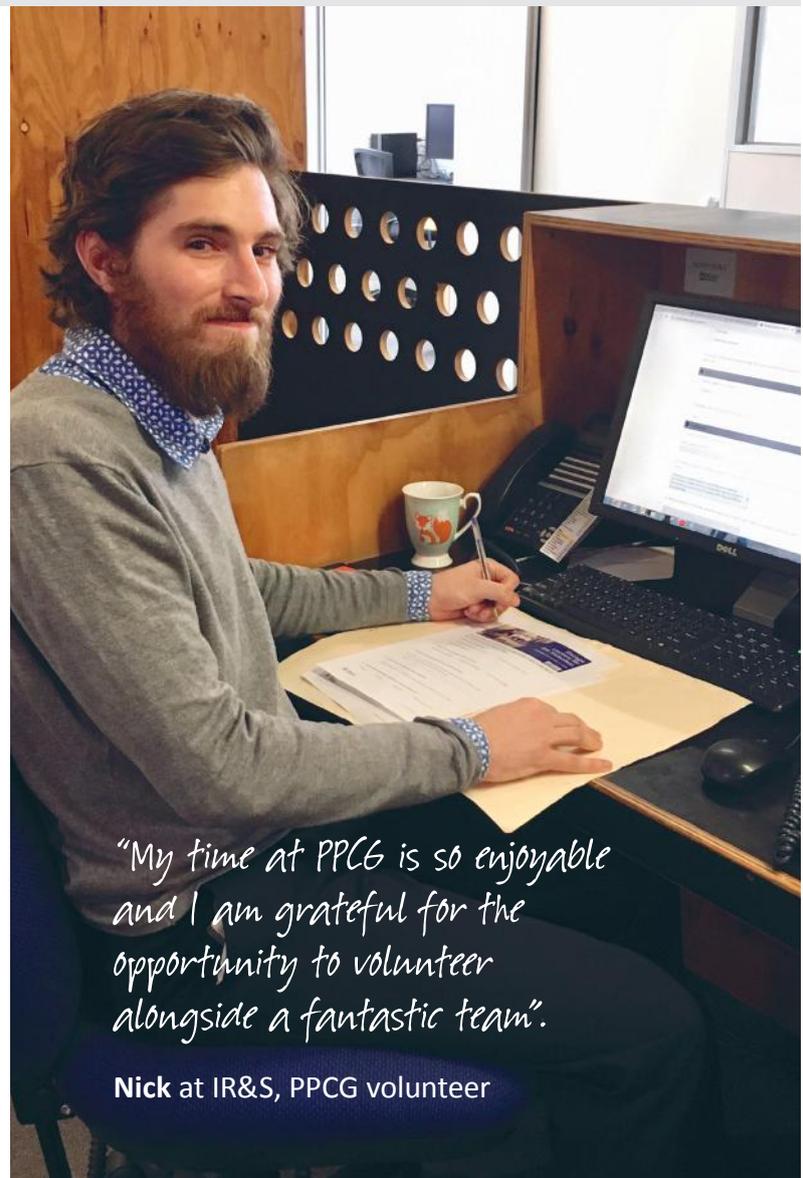
We could not provide our services particularly from 161 Chapel Street in the heart of St Kilda, without the commitment and support of volunteers who work alongside staff every day.

During the past year volunteers provided over 4,000 hours of direct supports, conservatively valued at \$100,000.

"I feel valued and appreciated for my efforts whilst also feeling satisfied that I have an opportunity to contribute to the well-being, safety and happiness of others. I get to meet people in my community that I likely would never cross paths with otherwise."

Sara, PPCG volunteer

PPCG volunteers come from a wide range of backgrounds including local and international students, employed, and retired professionals. Their dedication, flexibility and willingness to support our programs and activities is inspiring. Several of our volunteers have secured employment or been motivated to undertake further training and study. Many develop friendships and connections, and all leave their legacy with us and enrich our organisation.



"My time at PPCG is so enjoyable and I am grateful for the opportunity to volunteer alongside a fantastic team".

Nick at IR&S, PPCG volunteer

Thinking of volunteering?

We would welcome your interest. Drop into one of our offices, give us a call on **(03) 8598 6600**, or email us at **info@ppcg.org.au**

Partnerships, innovation and research

Underlying all that we do at PPCG is maintaining and strengthening relationships and partnerships, and identifying opportunities for innovation and collaboration to better assist clients, service users and the community.



Several of our valued education partners with Nina Taylor MP, Minister Gayle Tierney and PPCG Education Coordinator Pat Hamdorf (middle of the photo)

Pathways to Education and Employment

Those who are vulnerable or marginalised often have poor education and career prospects which frequently result in job insecurity and financial hardship. As a Learn Local Education Hub we facilitate courses and classes that provide pathways to better lives through employment or further education.

Our place-based and dynamic education partnerships continue to grow and include Access Inc., Aspect, Wild at Heart, Alpha Autism, Galiamble Men's Recovery Centre, Uniting 101, Space2b and Star Health.

48 targeted courses of 20-30 hours duration each were delivered in computer and digital literacy, art therapy, film making, photography, hospitality, sewing, song writing and music production resulting in:

- > 199 students - an increase of 9%
- > 551 enrolments - an increase of 10%
- > 13,500 hours of training - an increase of 5%

**All increased from previous year*

A notable success is a pop up café in partnership with Access Inc. 23 people with disabilities completed hospitality training and are employed in the café with plans to extend its operating hours due to its success.

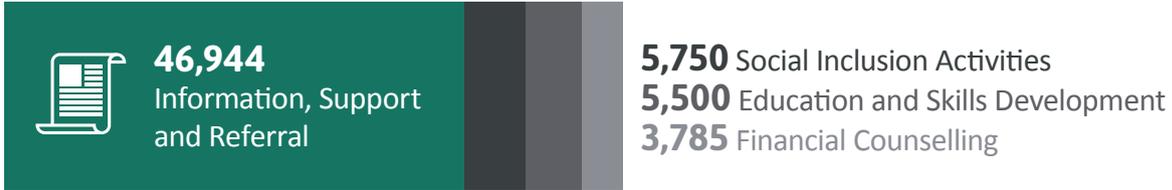


At work in the café

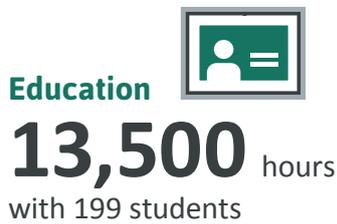
PPCG by numbers

2018-2019 financial year

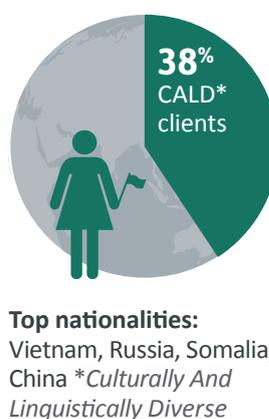
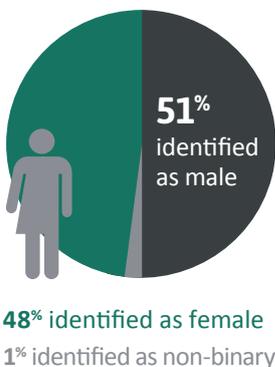
61,979 Direct Client Contacts



\$118,359 Payments for Assistance



Client Demographics



Community Engagement and Development

We continue to be an active voice in our community including through:

- > **Inner South Rooming House Network** resulting in the *Go To Guide* and mentoring of consumer consultants;
- > **Homeless Memorial, Homelessness Prevention Week, and Anti-Poverty Week;**
- > **PPCG's Christmas Market** providing gifts and food for 100 adults and 45 children; and
- > **Active Sharing 2019** - heartwarming and inspiring stories of people living in Port Melbourne. This is another successful collaboration with Star Health as part of the **Social Health and Inclusion (SHIP)** project and is the eighth shared project of storytelling, photography and film since 2014.



PPCG staff Michelle O'Neill and Doug Suter from the Brotherhood of St Laurence at Homelessness Prevention Week



PPCG staff David De Roach at Southport Community Housing Group – the BBQ has been a crowd favourite

Social Meals

During the year we provided over 3,000 social meals to local rooming house residents in partnership with HousingFirst, South Port Community Housing Group and St Kilda Community Housing. This initiative has enabled us to reach people who are isolated and encourage support and friendships over a shared meal. Several residents have joined the bushwalking, computer and art classes offered by PPCG and attended community events.

Other outcomes have been unexpected and inspiring for example at HousingFirst:

- > A former professional cellist has delighted with impromptu performances;
- > An artist has “come out of his shell” and displayed his artwork;
- > A former chef has proudly prepared a slow-cooked meal for fellow residents.

“A social meal sets me up for the rest of the week. I look forward to them every time.”

Joseph, social meal participant

Inclusion and Well-Being Groups

PPCG's inclusion and well-being groups provide low cost, supported access to activities that enhance well-being, social connections and inclusion for people of all abilities. These include gym, bushwalking, tennis, swimming, dog walking, and a performance event known as Five Minutes of Fame (FMOF).

173 group activities were attended by 498 people – with 50 new people. **Several participants self-reported that these activities have increased both their social connections and physical fitness.** Two ever popular groups are bushwalks and FMOF.

Our experienced and dedicated bushwalker Peter Mildenhall has continued to lead weekend bushwalks to beautiful spots such as the You Yangs, Daylesford, Warburton and Cape Schanck for up to 20 people each walk.

"Walking is one of the easiest and best forms of exercises that anyone can do, but taking it to the next level of bushwalking is so beneficial for my mental health and wellbeing."

Neville, regular bushwalking participant



FMOF participants

Five Minutes Of Fame (FMOF)

FMOF continues to provide a unique opportunity 3 - 4 times a year for over 100 people at each event to enjoy an evening of performance and 'strut their stuff' through singing, music or spoken word as part of an 'open mic' event, and of course there is dinner, dancing and gifts.

Warm thanks and appreciation to St. Kilda Sports Club for the generous use of their venue, Rotary Club of South Melbourne for their fabulous volunteers, and welcome financial contributions from both Rotary and The Palais Theatre.

Farewell to regular bushwalking staff member

This year we bid farewell to Sandi Post who has supported our bushwalks for the past 17 years and decided that it is time to hang up her walking boots.

PPCG bushwalking group visit the You Yangs



Strengthening the foundations of PPCG

When we strengthen the foundations of PPCG we also strengthen what we can provide to clients, service users and the community. In 2018 – 2019 we have enhanced our data collection systems, security and ICT infrastructure and developed the capability of our most valuable resources – our staff and volunteers.

At 161 Chapel Street St Kilda, we have transformed the front of the building to better use this space and create new meeting rooms. These rooms have enabled additional services including financial counselling, family violence legal services, and employment services.



New meeting rooms at 161 Chapel Street with the support of the Federal Minister Michael Danby

Other key examples of strengthening our foundations have resulted in:

- > An **ACFE Capacity and Innovation grant** that has enabled a new partnership with Christ Church Community Centre, Uniting Employment Services and an Industry Working Group to provide jobseekers who are disadvantaged, with a pathway program called **'Work this Way'** to help participants gain employment.
- > **'SARA – Financial Wellbeing for Women'** to enhance financial literacy and financial independence.
- > **Be Connected Network**, auspiced by the **Good Things Foundation**, to improve the digital literacy of people 50+ years.

"The new interview rooms have allowed us to see more people, reduce waiting times and offer a confidential space where people can feel safe and comfortable to tell their stories."

Catrina Sofu, PPCG staff

Alma Road Community House (ARCH)

ARCH in East St Kilda is a light-filled house surrounded by a playground and includes a 'little library', a barbecue, and garden beds with fresh produce. ARCH provides opportunities for people of all ages, backgrounds and abilities to come together to participate in art therapy, computer and digital literacy, and special interest groups. ARCH is also frequently used for birthday parties and other events.

The past year has seen the 'freshening up of ARCH' with a new coat of paint, general repairs and new furniture.

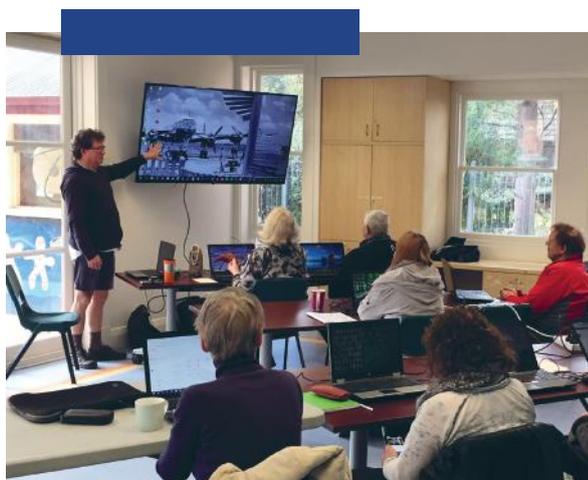


Photo 1: PPCG sessional teacher David Nicholas with computer students at ARCH. Photo 2: A South Melbourne Community Chest grant supported an art therapy course - 'Art Attack' at ARCH



Neighbourhood Ngargee

Local residents enjoying a Ngargee

Ngargee (pronounced "nar-gee") is an Indigenous word meaning "gathering for celebration."

On behalf of the City of Port Phillip PPCG facilitated 29 Ngargees with 3 being new. These promoted social inclusion and connectedness. Several residents have held an annual Ngargee each year for the past 20 years.

Consistent feedback is that these provide a safe and inviting space for neighbours including those who are older or isolated, to get to know each other.



Farewell long serving staff member

PPCG bid farewell to long term staff member Anthea Teakle after 21 years with PPCG and 13 years as the ARCH Coordinator.

Looking Forward

We believe that delivering a broad range of services to those with complex and overlapping needs via 'one door' and 'wrap around services', leads to better outcomes. We will continue what we do every day to strengthen individuals, families and their communities to create better futures. For us, this means delivering programs and services that achieve sustainable outcomes whether through material and financial assistance, education or greater connections and inclusion with the community.

PPCG's core approaches to governance and organisation development is based on a positive and proactive culture:

- > **Client and service user culture:** putting clients and services users at the heart of every decision.
- > **Performance culture:** building staff and volunteers' knowledge, capability and actions that drive performance and outcomes.
- > **Risk culture:** identifying, understanding, and managing our current and future risks including our financial challenges.

The above areas will form the core focus of our next strategic plan.

We will also continue to strengthen our partnerships with government, the community, philanthropic organisations and businesses through contemporary approaches to service delivery and inclusion.

Integrating our principles

By integrating our principles of **respect, equality, dignity, access, rights, self-determination and participation** into our decision making, processes and practices, we will balance the key aspects of our culture: **client and service user outcomes, financial performance and risk management to create a better today and pathways to a better future for our clients, service users and the community.**

You can help make a difference

Give now - make a donation online ppcg.org.au/donation, email info@ppcg.org.au, call (03) 8598 6600, or drop into our offices.

Donations over \$2 are tax deductible.



PPCG Board Directors: L-R Karen Sait, Peter Giles, Bernard Joffe, Tullia Gilarry, Michael McGann (back), Susanne Birks, Gina Fiske, Clare Edmanson (absent David Weinberger and David Pargeter)

Who we are

Board of directors

Bernard Joffe, Claire Edmanson, David Pargeter (resigned May 2019), David Weinberger, Gina Fiske, Karen Sait, Michael McGann, Peter Giles, Susanne Birks, Tullia Gilarry.

Staff, volunteers and contractors

Staff (ongoing, casual and project): Anthea Teakle, Ardian Putra, Brooke Ford, Catrina Sofo, Chris Wright, David Carlisle, David De Roach, David Nicholas, Dawn Perry, Fiora Goia, Geoffrey Thorsen, Gregory Warren, Jeannette McNair, Karen Sait, Lou Campbell, Madelaine Bruniges, Marilyn Fox, Marjetka McMahon, Michelle O'Neill, Olivia Whitlam, Patricia Hamdorf, Peter Mildenhall, Rose Paduano, Rosemary Wise, Sandi Post, Shayne Barns, Shona Haddon, Stellar, Suzy Muir, Tendayi Chifamba, Tony Cafini, Tracy Ibrahim, Van Aphorpe, Zoe Arnott.

Volunteers (service delivery, outreach, food distribution and events): Amy Chuang, Andrew Ashdown, Andrew Owens, Angie Bottari, Bill Tsialtas, Deb McIntosh, Dean Killen, Dimitrius Kyriakou, Ellen Frajman, Eni Bendo, Erika Meredith, Fleur Garcia, Gemma Brown, Helen Fallaw, Henry Wierdek, Jim Vlahandreas, John Wall, Julia Topliss, Lillian Baker, Linh Tran, Lorraine Ercegg, Marcus Shaw, Mark Henderson, Margaret Rennie, Marja-Liisa Harris, Matthew Spreyer, Maurya Bourandaris, Melody Shotade, Michael Frajman, Natalie Wirth, Nick Power, Patrick Fletcher, Peter Tilley, Phil Leggins, Pyoter Kesler, Robert Chuter, Robyn Szechtman, Rose Krommydas, Rotary Club of Melbourne South, Sara Young, Sofie Aspinall, Stuart Orr, Tim Brosnan, Vivienne Davey, Wendy Butler, Yelena Kesler.

Contractors: ACGD Creative, Busicom, Carmelite Tennis Club, Collins and Co. Auditors, Corporate Fitout Solutions, Fitness First, Foodbank Victoria, Kenner Electrics, Kahu IT Consultants, Madmen Printing, Men's Shed, Nationwide Corporate Services (Security), Pay Office Systems, SKYS Design, Superlative Business Solutions, T2M, The Rookery, Wild at Heart Community Arts.

Partners and collaborators

Access Inc, ACFE – Adult Community and Further Education, Alpha Autism, Aspect Choose and Connect, Australian Tax Office, Brotherhood of St Laurence South Melbourne, City of Port Phillip, Community Information and Support Victoria (CISVic), Department of Health and Human Services Victoria, Department of Education and Training Victoria, Elwood and St. Kilda Neighbourhood Learning Centre, Galiamble Men's Recovery Centre, Good Things Foundation, Good Shepherd Australia New Zealand, HousingFirst, Launch Housing, Melbourne Sports and Aquatic Centre, Ngwala Willumbong, Prahran Community Learning Centre, Regal Traffic Control, Social Health and Inclusion Program (SHIP), Space2b, SPARC Theatre, South Melbourne Community Chest, South Port Community Housing, South Port Neighbourhood Centre, Star Health, St Kilda Community Housing, St Kilda Legal Service, Uniting Disability and Employment Services, Uniting 101 The Engagement Hub.

Supporters (in kind and donations)

Australia Post, Avalon Foundation, Coles Balaclava, End of Financial Year Donors – you know who you are and thank you all, Estate of Henry Herbert Yoffa, Foodbank Victoria, Good 360, Grill'd, John Ly and Imes Pharmacy, Knit One Give One, Lions Club of Melbourne, Melbourne Magistrates' Court, Nappy Collective, Rotary Club of Melbourne South, Sam Song, SecondBite, Serge and all the crew at Garage Espresso, St Ali Coffee, St Kilda Mums, St Kilda Sports Club, St Kilda Courtyard Pay A Sack Forward, St Michael's Grammar School, Temple Beth Israel, The Palais, Toyota Community Foundation, Uniting St Kilda Parish Mission, Victoria International Container Terminal, Wear for Success.

"Our volunteers and staff are invaluable, dedicating their time, energy and enthusiasm to deliver our programs and services. Many staff donate their personal time to assist with PPCG events and activities. This is what community is all about and we appreciate everyone's support"

- Karen Sait, Executive Officer, PPCG



PPCG staff and volunteers

Port Phillip Community Group Limited

ABN 34 844 707 349

St Kilda (main office)

161 Chapel St, St Kilda Victoria 3182

T. (03) 8598 6600 E. info@ppcg.org.au

South Melbourne

220 Bank St, South Melbourne Victoria 3205

T. (03) 9209 6830 E. southmelbourne@ppcg.org.au

Port Melbourne

333 Bay St, Port Melbourne Victoria 3207

T. (03) 9209 6350 E. portmelbourne@ppcg.org.au

Alma Road Community House (ARCH)

200 Alma Rd, St Kilda East Victoria 3183

T. (03) 9525 8746 E. arch@ppcg.org.au

For more information and opening hours visit ppcg.org.au



**PORT PHILLIP
COMMUNITY
GROUP**
Working for
Social Justice