

# Our Services

*We support individuals and families to live in their community with dignity and self-determination.*

## Information, Support, Referral & Advocacy

Our experienced staff can provide **information, referrals, advocacy** and **support** for all members of the community. Our services are free, confidential and non-judgmental, and staff will work with you based on your own unique needs, goals and strengths.

**Emergency Relief** can be provided for community members facing situations of crisis. During your appointment, the support worker will talk to you about the types of assistance available to you. Types of assistance can include:

- Groceries
- Hygiene products
- Food vouchers
- Pharmacy assistance
- MYKI day passes
- Phone cards
- Assistance with school expenses
- Baby items



# Financial Assistance

## Financial Counselling & Capability Services

In partnership with Good Shepherd, **financial counsellors** provide information, options, support and advocacy for individuals and families dealing with debt and financial hardship.

**Financial capability** workers support people who are not in debt to work on financial goals and wellbeing.

**Financial Counselling:** 1300 015 500

**Financial Capability:** (03) 8598 6600

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## No Interest Loan Scheme (NILS)

Interest free loans are available for eligible individuals and families. Loans of up to \$1, 500 are available for household goods, education costs, and some car and medical expenses. Contact us for further details and to obtain a NILS information kit.

**Contact us:** (03) 8598 6600

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## Tax Help

Free support for eligible residents to complete their tax return. Volunteers are trained and supported by the Australian Tax Office and provide appointments from August to October each year.

**Enquiries and bookings:** (03) 8598 6600

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## St Kilda Legal Service

Free legal advice is available to eligible residents. Co-located at the St Kilda Community Centre, 161 Chapel St, St Kilda.

**Phone:** (03) 7037 3200

# Groups & Programs

## Social, Recreational and Wellbeing Groups

Low cost, accessible activities to promote social connections and wellbeing. Current activities include bushwalking and gym classes, with more activities coming soon.

**Contact us:** (03) 8598 6600 to book your place or visit our website [www.ppcg.org.au](http://www.ppcg.org.au)

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## Education and Skills Development

Classes and courses in computer skills, financial wellbeing, blogging, creative arts, employment pathways, and more. Classes are free but booking is essential. Contact us to find out more. PPCG is a registered Learn Local provider.

**Contact us:** (03) 8598 6600

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## Alma Road Community House (ARCH)

ARCH is a neighbourhood hub that provides opportunities for people with varying interests to become involved with community activities and groups. Also available for private hire for groups, training, birthday celebrations and more. Located at 200 Alma Rd, St Kilda East.

**Contact Us:** (03) 9825 8746

2022

Service Brochure



(03) 8598 6600



[info-support@ppcg.org.au](mailto:info-support@ppcg.org.au)



[ppcg.org.au](http://ppcg.org.au)

# Our Locations

## St Kilda

### ST KILDA COMMUNITY CENTRE

161 Chapel St, St Kilda

T: (03) 8598 6600

E: info-support@ppcg.org.au

### PHONE ASSISTANCE & BY APPOINTMENT ONLY

Monday, Tuesday, Wednesday, Friday

9.30am - 4.30pm

Thursday 1pm – 4.30pm

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## St Kilda East

### ALMA ROAD COMMUNITY HOUSE (ARCH)

200 Alma Road, St Kilda East

T: (03) 9525 8746

E: arch@ppcg.org.au

*\*Please note that we do not offer support services or financial services from ARCH.*

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All residents of the City of Port Phillip are eligible for services from our St Kilda sites.

### Contact Us:

P: (03) 8598 6600

E: info-support@ppcg.org.au

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## Thank You to our Key Funders



Families,  
Fairness  
and Hou



Education  
and Training

